

**Annex № 2 - Information regarding the exercise of the right to withdraw from the contract****Right to withdraw from the contract remotely or outside of the commercial property.**

1. You have the right to withdraw from this contract, without giving any reasons, within 14 days.
2. The cancellation period is 14 days from the date on which the User or a third party, other than the carrier or a person specified by the User, entered into possession of the goods.

In order to exercise your right of withdrawal, you must notify us on the contact details provided to you on <https://cupffee.me/contact-us/> of the decision to withdraw from the contract with an unequivocal statement (for example, a letter sent by mail, fax or e-mail). You can use the applied standard form, but it is not required. You can also fill in and submit electronically the standard cancellation form or another unequivocal application for the refusal of the contact data on our webpage: <https://cupffee.me/contact-us/>.

If you use this feature, we will immediately send you a confirmation (for example, by e-mail) to confirm the cancellation. In order to meet the deadline of withdrawal from the contract, it is sufficient to send the message about the right to withdraw from the contract before the expiration of the time for withdrawal from the contract.

3. Action of the withdrawal. If you withdraw from this agreement, we will refund all payments received from You, including delivery costs (excluding additional costs related to chosen by you, method of delivery, different from the cheapest standard, used by Us), without undue delay and in any case not later than 14 days taken from the date on which you inform us about your decision. We will make the refund at your discretion to the bank account of you choosing and in any case this refund will not lead to any expenses for you. We have the right to delay the refund of payments until receiving of the goods in return or until you provide us with evidence that you have sent the goods back, depending on which of the two events occurred earlier. The return of the goods is at your expense. Be sure not to exceed the approximate delivery rate or standard delivery rate. You are responsible only for the reduction of the value of the goods due to their testing, that differs from what is needed to establish their characteristics and normal functioning. Additional user information can be found on <https://shop.cupffee.me/terms-and-conditions/>.